

## Ten "Good to Know" Tips

1. Call Mount Sinai Memorial Parks & Mortuaries at 800-600-0076 to report the passing of your loved one as soon as possible. Our staff is here for you 24/7/365.
2. Be prepared to answer questions such as the date of birth, time of death, current location, doctor's name and social security number.
3. Set an appointment to make the funeral arrangements while speaking to the Mount Sinai Mortuary.
4. Notify your Rabbi and get a range of available times for the service. Because it may take time for documents and permits to be gathered and processed, please know that your preferred funeral date and time may not be available.
5. If your loved one is a veteran and military funeral honors are desired, please provide us with a copy of their military discharge papers (Form DD214).
6. Burial clothing must be chosen unless selecting Tachrichim. There are no requirements for the type of clothing desired.
7. If there is not an Advance Planning record, the arrangement appointment will entail all aspects of the service including, but not limited to the rabbi, speakers, music, casket, flowers, clothing, # of death certificates, chapel and/or graveside, Hebrew names, maiden name, place of birth, parents' place of birth and parents' Hebrew names.
8. Should you wish to designate one person to be responsible for mortuary arrangements, whether you have pre-planned or not, please consider an Advance Healthcare Directive.
9. At the time of need, burial property and mortuary services must be paid in full. It is important to remember that insurance and bank funds may not be readily available.
10. We often discover that the well of grief is deeper than we imagine even when we believe we have prepared for the inevitable. It is often disorienting and overwhelming at the time of need. While it may be difficult, we encourage you to initiate the Advance Planning conversation and encourage you to engage in a thoughtful conversation with your family and loved ones.